

Queens Medical Centre Finalist in Regional Awards

Queens Medical Centre in Barnstaple area really proud to have been named as a finalist in the Regional Excellence in Primary Care Awards for the Team of the Year Category.

The awards are hosted by Devon Training Hub (CEPN) which is an organisation, commissioned by Health Education England, and run by SHED – Sentinel Healthcare, Haytor Health, Exeter Primary Care, Devon Health and the Devon Local Pharmaceutical Committee and are held annually.

Queens Medical Centre were shortlisted from 8 other nominations across Devon and Sharon Gavin-Jones, the Practice Manager stated “The practice has had a difficult year with taking on the patients and staff from a practice that was closing with no additional GPs. The whole team helped to develop a Dr Light model of working whereby the use of other Healthcare Professionals is key to sustainability and providing the right care, the first time.

The whole team has pulled together to engage with and support the transition and it is testament to their loyalty to the Practice, the patients and each other that they have remained consistently upbeat, supportive of each other and although maybe not embraced every change have remained positive during what has felt like so many changes in a very short space of time.

The appointment system has been tweaked to provide improved access to patients, offering a wider range of appointment types with different practitioners which has resulted in reduced waiting times for patients to be seen.

None of this would have been achievable if it wasn't for such a cohesive and supportive team.”

A member of the team at CEPN said “It is a great achievement as the quality of the nominations were very high this year”.

Drs Sinclair and Kalsi, GP Partners, are very pleased to announce that Nurse Practitioners Claire and Lisa have just passed their Independent Prescriber qualifications, meaning that there are now 4 prescribing Nurse Practitioners along with Ben the Clinical Pharmacist.

The Practice hopes to go on and achieve more successes in the coming year.

